

Implementing a global system

International migration and roll out of the latest PeopleSoft solution

An international sandwich shop selected Succeed as their HR systems implementation partner in 2009. In 2010 Succeed successfully completed the implementation of PeopleSoft HCM, Absence Management, Time and Attendance, Recruitment, Administer Training and Global Payroll into their UK and Hong Kong shops, recruitment centres and head office locations.

Succeed continue to be engaged supporting continuous improvement and transformation initiatives, and are also now implementing their solution into their US business.

In 2013 Succeed were engaged to implement Auto Enrolment, RTI, mobile self-service, system branding and user experience, and functionality to support regional recruitment teams.

In addition we provide ongoing application support services and environment management services to the customer via our Succeed Support Services Team.

Business situation

The client required an improved PeopleSoft system and put the project to tender in 2009. They have a large global workforce and their brand is very creative so they needed an entrepreneurial partner who could really understand both their functional and interface design requirements.

Solution

Succeed implemented a number of PeopleSoft 9.1 modules in the UK and Hong Kong. These modules included HCM, Absence Management, Recruitment, Administer Training and Global Payroll. Succeed also implemented the "Retail Therapy" Time and Attendance solution.

In addition we worked closely with the business and marketing teams to create an exciting visual interface and an accessible self-service portal. This functionality will allow 4,300 team members to log-on and use the system, allowing management to focus on profit maximisation.



Benefits of the Succeed solution

An innovative approach to design and a thorough understanding of the internal brand and people led to an aesthetically vibrant solution aligned to the business needs.

Use of Succeed's proven "blueprint" methodology and knowledge of best practice Retail process enabled rapid implementation and faster realisation of business benefits.

Software and Services

PeopleSoft v9.1

Retail Therapy Extensions

Ongoing Support